

Junior Music School

Frequently Asked Questions

PRE-ENROLMENT

Where can I find out about your classes?

Please have a look at our website www.music.uwa.edu.au/community/jms for general information about our programs. If you can't find what you are looking for there, drop us an email (junior-music@uwa.edu.au) or give us a call on 6488 7985.

How do I enrol?

You can enrol online at www.trybooking.com/331921

Can I do a trial lesson to see if my child likes the class?

Absolutely! Please let us know the date and class you would like to attend. Don't forget to include your child's name so the teacher can include them in the class.

What if the class I want is fully booked?

Contact us via email and we can put you on a waiting list and contact you if an extra class is added or if a place becomes available.

Can I book now for next semester?

Unfortunately, we can't hold places outside of the enrolment period. We can place you in our database and will contact you to let you know when enrolments are open.

My child is enrolled in JMS this semester; will they be guaranteed a place in Semester 2?

All previously enrolled students have an opportunity to re-enrol before bookings open to the general public. To ensure your child retains their place, please ensure you book during this period. Once enrolments open to the general public we cannot guarantee your child a place.

What is Piano Pairs? My sons are aged 9 and 5 can they learn together?

Piano Pairs is a 30-minute lesson where 2 students are taught together. The students work on the same pieces and can learn duets. Piano pairs works best with siblings or friends who are at a similar age. Learning together can encourage healthy motivation and inspire students to practice. We have found that with mixed ages, the older sibling or partner usually progresses faster which can lead to frustration in both students.

Are there any age restrictions with instrumental lessons?

The minimum age for beginning piano or violin is 5. We recommend that students wait until they are 8 or older before starting most wind or large string instruments (depending on the specific instrument). There is no maximum age. Adults are welcome!

Where and when are instrumental lessons held?

All lessons are held at the UWA Conservatorium of Music in Crawley. They mainly happen on Saturday mornings but if you request another day or specific time, we will endeavour to place you with a teacher that is available.

INFORMATION FOR CURRENT STUDENTS

GROUP LESSONS

My child can't attend next week due to a family birthday; can we get a refund for that week? Or can we attend a different class that week?

Enrolments are for the full 16-week semester. If you go away on holiday or have another commitment one weekend, we are unfortunately unable to refund missed lesson/s. In some circumstance we can offer an alternative class, however this is subject to space being available in other classes, and as classes progress at different rates, is at the discretion of management.

We'd like to withdraw from the program completely. Can I get a refund?

If you decide within the first 2 weeks that the classes are not suitable for your child we can issue a refund (less the cost of 2 weeks).

How many in a class?

Each class is designed for a maximum of 12 students.

Can I sit in and watch the class?

Yes, for our Music Playground Toddler, Pre-Kindy and Kindy classes parents are required to accompany their children. For other programs, you are welcome to observe or why not grab a free coffee from the Common Room! Please note that children under 12 years of age attending the Junior Music School must be accompanied by a parent/guardian who must remain on-site whilst their child is on campus.

My son is enrolled in Kindy, can I bring my 2-year-old daughter in to watch with me?

For health & safety reasons and for the enjoyment of all our customers, generally we have a "No Sibling" policy in our classes, the exception being 'babes in arms'. We do however understand that for some parents this can be prohibitive, in this instance, please contact us to discuss your options!

What happens if I enrol in a class and only a small number enrol?

We do have a minimum class size, to ensure that all children have the best possible experience. If minimum class sizes are not met, we may request you join a different class. If you cannot make that new class, a full refund will be issued.

What if the teacher is sick?

We will arrange a relief teacher. If this is not possible, then a make-up class will be offered. If neither option is available, then we will refund the lesson.

My child is very advanced for her age. Can she join the next class up?

Generally, we discourage children going into classes above their age group. Each class is specifically structured to accommodate developing dexterity, motor skills and cognitive abilities. We can also accommodate students with a variety of special learning needs and we endeavour to find the perfect class for everyone!

My daughter is 9 and has been learning violin for 3 years but hasn't done any of your group classes. Does she need to start at Soundscapes or can she go into one of the higher classes?

The more musical experience a child has will influence their learning. You can attend a trial class during the semester to help determine the best class for your child. For more experienced students we offer advanced classes such as Firebird, Phoenix and Lyrebirds.

How does the choir work?

The Soundscapes and Soundbirds classes join together from 9.25am-9.45am each Saturday for a combined choir. For Soundbird and Soundscapes 1 classes, this happens at the end of their lesson, whereas for Soundbird and Soundscapes 2 students, this happens at the start of their class.

Can I take photos?

For the safety and comfort of our customers and staff, photography, video and or audio recording of any kind is prohibited in classes.

INSTRUMENTAL LESSONS

If I miss a lesson, do I get reimbursed?

Whilst we try to be as flexible as possible, our teachers have busy schedules and absences can be disruptive, so we cannot accommodate multiple lesson changes (due to holidays, birthdays etc) in a semester.

Pre-planned absence: If you cannot make your lesson due to a pre-planned event, please discuss this with your teacher, giving as much notice as possible. This will allow them to re-arrange other students and they may be able to accommodate your request.

Un-planned absence: If you are unable to attend a lesson due to illness, 24 hours' notice should be given. Failure to provide 24 hours' notice may result in forfeiture of the lesson.

Teacher absence: if your teacher is unavailable in any given week, they will advise you as soon as possible and will, where possible provide a make-up lesson. If that is not possible, you will be issued with a refund.

Can I sit in on my child's lessons?

Please discuss this with your teacher. This may be beneficial in some circumstance, however some teachers prefer that parents do not sit in each week. If you are invited to sit-in, please allow the teacher to lead the lesson and do not intervene in discussions unless the teacher requests that you do so. Recording is only permitted with explicit permission from the teacher.

END OF YEAR CONCERTS

I've heard there are end of year concerts? Will my child perform and how do I get tickets?

Celebratory concerts are held in the last three weeks of Semester 2. Each group class will participate in one of these concerts, which usually last around an hour. The concerts are fun and for our group classes take the format of an open lesson. Some classes will combine to present items and it is a good opportunity for the younger groups to watch the older groups and hopefully be inspired! Instrumental students are encouraged to perform as well. The concerts are spread out over three weeks so you are not expected to watch all the classes, although you are welcome to attend to see what the other groups offer. Attendance is free (no bookings required) and siblings, grandparents etc. are welcome to come along!